

















INDIVIDUAL SUPPORT	
RIGHTS AND RESPONSIBILITIES	
	<b>Confidentiality &amp; Information Handling</b> <sup>SCORM</sup> AOC17014HAU
	<b>Customer Service: Five Star Experience</b> HC-180817-AU
	<b>Consumer Directed Care</b> HC160422
	<b>Recognising and Responding to Abuse</b> <sup>SCORM</sup> HC-180427-AU
	<b>Promoting Equality, Diversity &amp; Inclusion</b> <sup>SCORM</sup> AOC17029-B-H-AU
	<b>Abuse: Recognising and Reporting</b> HC140228
INDIVIDUAL WELLBEING	
	<b>Dignity and Respect</b> AOC17069-B-H-AU   NEW 2021
	<b>Culturally Inclusive Support</b> AOC17105-B-H-AU   NEW 2021
	<b>Working with Cultural Diversity</b> HC140926
	<b>Reablement</b> <sup>SCORM</sup> HC161125
HEALTH & SAFETY	
RISK MANAGEMENT	
	<b>Lone Working &amp; Personal Safety</b> <sup>SCORM</sup> AOC17072-B-H-AU
	<b>Falls: Minimising the Risk</b> <sup>SCORM</sup> AOC17054-B-H-AU
	<b>Risk Assessment in the Home</b> HC160930
HEALTH AND SAFETY	
	<b>Manual Handling: Use of Equipment to Assist Clients</b> HC-170623-AU
	<b>Fire Safety in the Home</b> <sup>SCORM</sup> HC-170224-AU
	<b>Manual Handling: Assisting Clients Safely</b> HC160318
	<b>WHS: Looking After Your Back</b> HC150626
	<b>H&amp;S: Supporting People to Move</b> <sup>SCORM</sup> AOC17015HAU

	<b>Managing Workplace Pressure</b> HC160226
	<b>Use of Chemicals in the Home</b> AOC17067-B-H-AU   NEW 2021
	<b>H&amp;S: Musculoskeletal Health</b> AOC17021HAU
INFECTION PREVENTION & CONTROL	
	<b>Infection Control in a Home Care Setting</b> HC140627
	<b>Safe Food Handling</b> HC150227
	<b>Safe Food Handling in the Home</b> <sup>SCORM</sup> AOC17035-B-H-AU
	<b>Infection Control: An Introduction</b> <sup>SCORM</sup> HC-180323-AU
WHS	
	<b>Transporting Clients Safely</b> <sup>SCORM</sup> HC151030
CARE & CLINICAL	
ACTIVITIES OF DAILY LIVING	
	<b>Activities of Daily Living: Hydration and Nutrition</b> <sup>SCORM</sup> HC161021
	<b>Activities of Daily Living: Oral Hygiene</b> HC150828
	<b>Communication: Supporting Individuals</b> <sup>SCORM</sup> AOC17061-B-H-AU
	<b>Assisting a Person to Shower</b> <sup>SCORM</sup> AOC17034-B-H-AU
DEMENTIA	
	<b>Dementia: Understanding Behaviours</b> AOC17018HAU
	<b>Understanding the Condition: Dementia</b> <sup>SCORM</sup> HC160624
	<b>Dementia: How to Respond to Behaviours</b> <sup>SCORM</sup> AOC17057-B-H-AU
MENTAL HEALTH	
	<b>Mental Health: Living with Anxiety</b> <sup>SCORM</sup> AOC17103-B-H-AU
	<b>Mental Health: Living with a Condition</b> <sup>SCORM</sup> HC-171020-AU
DIABETES	
	<b>Diabetes: Everyday Care</b> HC-170428-AU

	<b>Diabetes: Managing Complications and Use of Medications</b> HC-170818-AU
<b>PAIN</b>	
	<b>Recognising and Reporting Pain: Home Care</b> AOC17107-B-H-AU   <b>NEW 2021</b>
	<b>Pain: Recognising and Reporting</b> HC141128
<b>MEDICATION MANAGEMENT</b>	
	<b>Assisting Clients with Medication</b> <sup>SCORM</sup> HC150327
<b>SKIN INTEGRITY</b>	
	<b>Wound Care: An Overview</b> <sup>SCORM</sup> HC-180622-AU
<b>DISEASES &amp; HEALTH RELATED CONDITIONS</b>	
	<b>Degenerative Diseases: Understanding the Conditions (MND, MS)</b> HC-170721-AU
	<b>Sensory Loss: Hearing &amp; Vision</b> HC150731
<b>CLINICAL SKILLS</b>	
	<b>Recognising Changes in Client Needs</b> <sup>SCORM</sup> AOC17032-B-H-AU
	<b>Use of Hearing Aids and Glasses</b> HC160722
	<b>Changing Urinary Catheters</b> HC-181019-AU
	<b>Clinical Skills for Care Staff: Catheter Bags, Blood Pressure, Tubular Bandages</b> HC-170317-AU
<b>END OF LIFE CARE</b>	
	<b>Palliative Care: End of Life Care</b> HC150925
<b>PAIN</b>	
	<b>Responding to Pain: Home Care</b> AOC17108-B-H-AU   <b>NEW 2021</b>
<b>INFORMATION MANAGEMENT</b>	
<b>QUALITY</b>	
	<b>Open Disclosure</b> AOC17046HAU
	<b>Aged Care Quality Standards</b> <sup>SCORM</sup> AOC17023HAU
	<b>Antimicrobial Stewardship</b> AOC17045HAU

<b>INFORMATION MANAGEMENT</b>	
	<b>Documenting in a Home Care Setting</b> <sup>SCORM</sup> AOC17063-B-H-AU
<b>PEOPLE MANAGEMENT</b>	
<b>HR MANAGEMENT</b>	
	<b>Leadership Skills: Communicating With and Supporting a Remote Team</b> HC-170922-AU
	<b>Teamwork: Communication</b> AOC17038HAU
	<b>Maintaining Professional Roles &amp; Boundaries</b> <sup>SCORM</sup> HC-181123-AU
	<b>Bullying &amp; Harassment in the Workplace</b> HC-180223-AU
	<b>Teamwork: Resolving Conflict</b> AOC17039HAU
<b>TOWARDS OUTSTANDING</b>	
<b>LEARNING AND DEVELOPMENT</b>	
	<b>Outstanding Learning: Engaging Hearts</b> S-180321-AU (HC)