

PEOPLE MANAGEMENT

HR MANAGEMENT



Leadership Skills: Communicating With and Supporting a Remote Team

HC-170922-AU



Teamwork: Communication

A0C17038HAU

Maintaining Professional Roles & Boundaries HC-181123-AU



Bullying & Harassment in the Workplace

HC-180223-AU

Teamwork: Resolving Conflict A0C17039HAU

CARE & CLINICAL



Pain: Recognising and Reporting

HC141128

Recognising and Reporting Pain: Home Care $^{\rm SCORM}$ A0C17107-B-H-AU | NEW 2021



Understanding the Condition: Dementia

Dementia: How to Respond to Behaviours

A0C17057-B-H-AU



Dementia: Understanding Behaviours

A0C17018HAU

MEDICATION MANAGEMENT



Assisting Clients with Medication SCORM

HC150327



Mental Health: Living with Anxiety

AC017103-B-H-AU

Mental Health: Living with a Condition

HC-171020-AU

CLINICAL SKILLS



Recognising Changes in Client Needs SCORM

A0C17032-B-H-AU



Use of Hearing Aids and Glasses

HC160722

Changing Urinary Catheters

HC-181019-AU



Clinical Skills for Care Staff: Catheter Bags, Blood Pressure, **Tubular Bandages**

HC-170317-AU



Wound Care: An Overview SCORM

HC-180622-AU



Diabetes: Everyday Care

HC-170428-AU

Diabetes: Managing Complications and Use of Medications HC-170818-AU

ACTIVITIES OF DAILY LIVING



Activities of Daily Living: Oral Hygiene

HC150828

Assisting a Person to Shower $^{\rm SCORM}$

A0C17034-B-H-AU

Communication: Supporting Individuals A0C17061-B-H-AU



Activities of Daily Living: Hydration and Nutrition

HC161021

DISEASES & HEALTH RELATED CONDITIONS



Degenerative Diseases: Understanding the Conditions (MND, MS)

HC-170721-AU



Sensory Loss: Hearing & Vision

HC150731

END OF LIFE CARE



Palliative Care: End of Life Care

HC150925

INDIVIDUAL SUPPORT

INDIVIDUAL WELLBEING



Culturally Inclusive Support

A0C17105-B-H-AU | NEW 2021

Working with Cultural Diversity

HC140926

Dignity and Respect SCORM

A0C17069-B-H-AU | NEW 2021

Reablement SCORM

HC161125

RIGHTS AND RESPONSIBILITIES



Customer Service: Five Star Experience

HC-180817-AU

Confidentiality & Information Handling



Consumer Directed Care

HC160422

Promoting Equality, Diversity & Inclusion

A0C17029-B-H-AU

Recognising and Responding to Abuse

HC-180427-AU

Abuse: Recognising and Reporting

HC140228



Responding to Pain: Home Care A0C17108-B-H-AU | NEW 2021

HEALTH & SAFETY



Lone Working & Personal Safety

A0C17072-B-H-AU

Falls: Minimising the Risk SCORM

A0C17054-B-H-AU

Risk Assessment in the Home

HC160930

HEALTH AND SAFETY



Fire Safety in the Home

HC-170224-AU

H&S: Supporting People to Move

A0C17015HAU

Manual Handling: Assisting Clients Safely

HC160318





Managing Workplace Pressure HC160226



Manual Handling: Use of Equipment to Assist Clients

HC-170623-AU



Use of Chemicals in the Home

A0C17067-B-H-AU | NEW 2021



H&S: Musculoskeletal Health

A0C17021HAU

CTION PREVENTION & CONTROL



Safe Food Handling

HC150227



Infection Control in a Home Care Setting

Safe Food Handling in the Home

A0C17035-B-H-AU

Infection Control: An Introduction

HC-180323-AU



Transporting Clients Safely HC151030

INFORMATION MANAGEMENT



Open Disclosure A0C17046HAU

A0C17045HAU

Aged Care Quality Standards A0C17023HAU

Antimicrobial Stewardship

INFORMATION MANAGEMENT



Documenting in a Home Care Setting SCORM A0C17063-B-H-AU

TOWARDS OUTSTANDING



Outstanding Learning: Engaging Hearts S-180321-AU (HC)